



DEI Training for Volunteers

Course Overview:

Volunteers are the public face of community events, non-profit organizations, and the corporate sponsors that support those events and organizations. Volunteer workforces should be diverse and inclusive, and volunteers from diverse backgrounds should feel respected and appreciated at all times.

Learning Objectives

This online course has been designed to educate volunteer workers about their role in creating and maintaining a respectful, productive volunteer environment, including information about:

- The characteristics of a respectful volunteer workplace
- The benefits of diversity and inclusion, to both individuals and organizations
- The concept of culture and how to communicate respectfully with people from different cultural backgrounds
- Personal attitudes and behaviors that reflect consideration for others
- Unacceptable attitudes and behaviors
- How to respond to situations involving unacceptable behaviors, whether as the target, the accused, or a witness
- Practical strategies for supporting an inclusive workplace environment

Course Duration

This is a self-paced learning experience. Participants can exit and re-enter the course at any time. The time required to complete the course will vary, depending on the learning style and prior knowledge of the individual. On average, most participants will be able to complete the course in 1-2 hours.

The Learning Experience

DEI Training for Volunteers is written in clear, simple language with full-color illustrations and user-friendly navigation. Participants can choose to listen to screen content using the audio option or can turn off this feature and read at their own pace. The experience is highly interactive, with learning activities and scenario-based exercises to reinforce key concepts and engage learners. Participants can contribute feedback and obtain technical support at any time using convenient screen-by-screen icons.

This is a 3-module course. At the end of each module, participants must pass a mandatory test to verify their understanding of the materials. Those who fail can re-test until the required outcome (100%) is obtained. Test questions are randomly selected from a test 'bank' to ensure that re-tests are unique. Upon successful completion of the course, participants will be able to download/print a **Certificate of Completion**. This document will include the participant's name and the date of training.